

## Flexeserve Hub



**For full details on how to operate this equipment safely, please refer to the operation manual.**



### WARNING

In an emergency, switch off the appliance and isolate fully from the mains supply.



### CAUTION

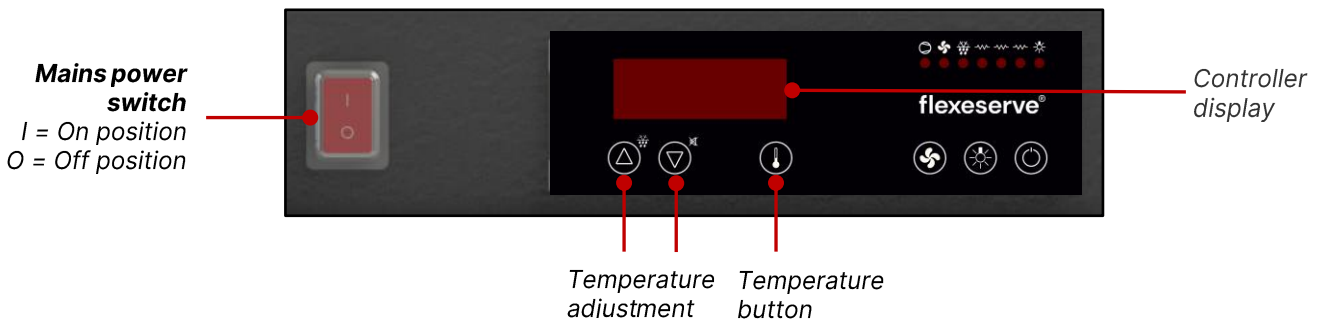
The internal surfaces will become hot, reaching temperatures above 70°C (158°F).

## Operation

### Heating

Each of the model variants are supplied with a mains power switch and a controller. The controls are located behind the front panel at the top of Flexeserve Hub. The door must be open in order to open the cover.

Set the mains power switch to the 'On' position and the controller will illuminate. The display will show the current temperature. The equipment will begin to heat and reach the established temperature set-point automatically, generally 85°C (185°F). To switch off the unit, set the power switch to the 'OFF' position.



### Adjusting Temperatures

To view the temperature of the unit, press the 'temperature' button for half a second, and then release. To change the temperature of the unit, press and hold the 'temperature' button and press the temperature adjustment buttons to increase (▲) or decrease (▼) the temperature. When the 'temperature' button is released, the new value is stored.

**To use the product timer, please refer to the operation manual.**

### Display and Merchandising

All items placed in Flexeserve Hub should be in the correct packaging/containers, in line with in-store procedures and best practice. Ensure that the door is fully closed once the products have entered the display area.



## Troubleshooting

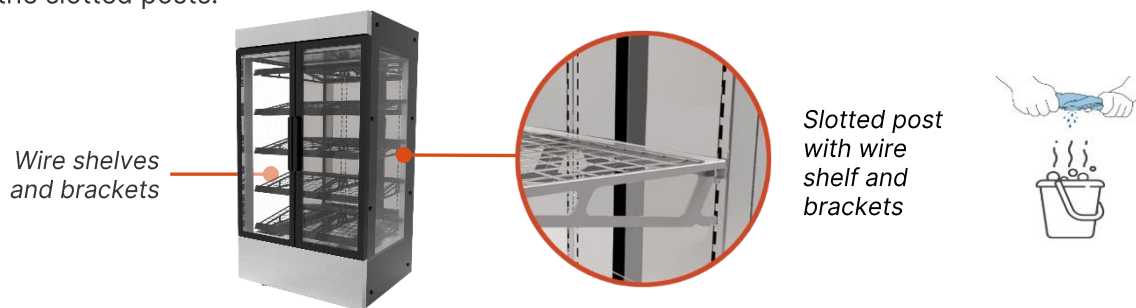
**Some faults must only be investigated by a trained and qualified Engineer. For assistance with troubleshooting this equipment, please refer to the operation manual or contact Customer Support.**

Fault	Potential Cause	Solution
Unit is not operating.	No power.	Check that the switches on Flexeserve Hub are switched on.
		Check that the unit is plugged into a working socket.
		After the above, <b>contact Customer Support.</b>
Unit is not operating at temperature.	Parts are missing.	Ensure that wire shelves are in place.
	Store conditions.	Refer to the 'Specifications' page of the Operation Manual for the ambient conditions required.
	Set point.	Ensure that the unit is set to the correct temperature.
	Over-temperature thermostat has operated causing a blank display.	<b>Contact Customer Support.</b>
	Fan is spinning but cold air is blowing.	<b>Contact Customer Support.</b>
Lights are not working.	Light unit has failed.	<b>Contact Customer Support.</b>
Alarm is sounding.	Door has been left open.	Ensure that the door is closed correctly.

## Daily Cleaning

**For full details on how to clean this equipment, please refer to the operation manual.**

The wire shelves can be removed and cleaned by unhooking from the shelf brackets. To clean the brackets, lift out of the slotted posts.



Once the unit is empty, the base tray can be cleaned. Use the handle to lift out and remove the base tray. Clean using mild detergent and a soft cloth.

Carefully remove the crumb catcher using the 2 finger holes. Dispose of crumbs and wipe over using mild detergent and a soft cloth. Ensure that all parts are refitted before use of the unit.

